RESPONSIBILITY REPORT 2021

Personnel satisfaction

"How satisfied you are for working at Etra": 2020: 8.17/10 2021: 8.27/10





2021

2020

Gender distribution







Age distribution

Average age 2021: **43v.**

Average age 2020: **43v.**

Employment type





Permanent **793** (v. 2020, *7*48) Fixed-term **15** (v. 2020, 9)

Occupational Safety

Sickness absence percentage



3.20%

3.09%

2021

2020

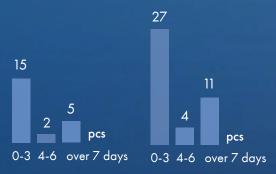
2019

(of all working days)

Accidents at Etra:

Days of absence

2021 2020*



Accident frequency

2021 20205.2 11.7

/1 000 000 working hours

Packaging materials (Logistic Center)

2020-2021

+9.3%

Cardboard + 12.7%
Plastic + 40.9%
Paper + 3.1%



Total packaging material consumption

2019 76656kg/1M fulfillment lines change -2.73% 2020 72529kg/1M fulfillment lines change -5.4% 2020 79778kg/1M fulfillment lines change +10.0%

Waste (Logistic Center)

Recycling rate

Reuse rate

Total amount

Tapes and stickers

2021 2020 71% 61.6% 100% 100% 388.09t 340.52t

Total expenses 31 246€ 43 154€ Carbon footprint 2.51t 2.99t

*more accurate calcucation





Electric consumption (Logistic Center)

Electricity used 2021 2020

1567.68 1515.49 MWh

Electricity produced with solar panels

2021 2020

303.12 360.76 MWh

Heating (Logistic Center)

District heating used for heating

2021 2020

1044.18 808.08 MWh

Logistics

(Logistic Center and Megacenters)

Total 2021 2020 534 536 tons

of which compensated

2021 2020 **424 440 tons**

Etra favors logistic solutions with compensated emissions. Emissions are compensated by funding climate initiatives to lower total emissions.

In 2020 we started using Finnish biodiesel in our own transportations, creating a significant decrease in emissions compared to using fossil diesel fuel.

Etra Oy Turnover & Profit



Tax footprint



Payable direct taxes

2021 2020

14 380 060 eur 12 240 982 eur

Collected taxes

2021 2020

37 275 089 eur 33 177 453 eur

Procurement from Finland

Purchases from Finnish suppliers





Logistic Center

Megacenters





Etra Production

Percentage of Finnish suppliers

Duration of Supplier Relationships

2021 2020

2411 suppliers





Under 5-year relationship

Over 5-year relationship

CARBON FOOTPRINT OF ETRA OPERATIONS 2021

Etra Oy has established our impact on the climate by calculating the carbon footprint of our operations for the year 2021. The calculations were carried out following the GHG protocol.

Our objective for the first calculation was to get a clear picture of the emission sources at Etra Oy in order to direct the corrective measures for most efficient impact.

Scope of the calculations

All emissions caused by our operations in the entire value chain (Scope 1, 2 & 3) were included in the calculations, including the following emission sources:

- Emissions from the use of own transport vehicles
- Own energy production

Electricity

• District heating

cope 2

- Materials in own production
- Packaging materials
- Transport
- Commuting & business travel
- Waste management and water consumption
- Acquired goods and services
- Fuel production

Emissions in numbers

9490 t CO₂e

Total annual emissions

12 t CO₂e

Emissions / M €

34t CO_2e Emissions / person

.

How much is one ton of CO2e emissions?

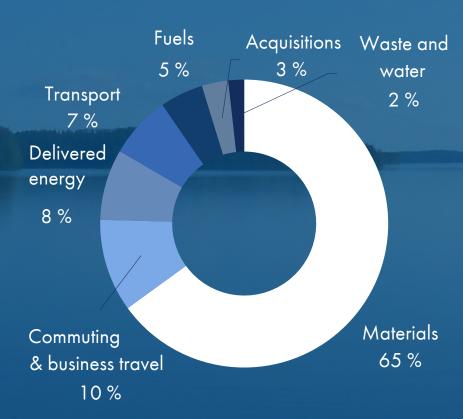
1 ton of CO₂e emissions equals approx. 6798km travel with a car.*

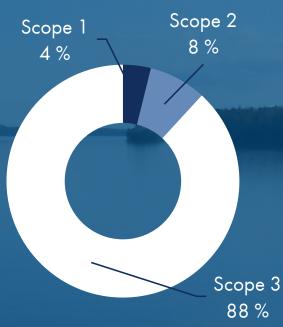
The average emissions of a Finn is approx. 10 tons CO2e. **

Sources: * Liikennefakta, 2021 * * Sitra, 2018

Emissions / emission source

Emissions / scope





Measures towards more climate-friendly Etra Oy

> Using Finnish biodiesel in Etra transport

Phasing out oil-powered heating

Expanding the emission calculations

Opting for hydroelectric power in Etra properties

Installing solar panels for own electricity production

First emission calculations,
Etra operations

